

ERNANDO TAUFIQ NUR HIDAYAT

Information Systems Graduate | Data, Reporting & Process Improvement

Sidoarjo, Indonesia | 081339524992 | ernando.taufiq29@gmail.com

ernand.xyz | linkedin.com/in/ernando-taufiq-nur-hidayat | gitlab.com/ernando.taufiq29

SUMMARY

Information Systems graduate with experience in operational reporting, data validation, reconciliation, and Excel dashboard development. Currently supporting data checks at PT Asuransi Kredit Indonesia (Askrindo) Kanwil IV by consolidating inputs from multiple branches and work units into structured monitoring workbooks. Reduced input mismatches from 12 to 2 and reconciled more than 5,000 policy numbers against payment data.

KEY SKILLS

Operational Reporting: Excel dashboards, multi-source consolidation, monitoring, and recurring reporting.

Data Quality: Data validation, reconciliation, mismatch checking, and correction workflow.

Process Improvement: Structured problem solving, process documentation, and workflow guidance for non-technical users.

Analytics Tools: Microsoft Excel, Power Query, Power BI, SQL, and Google Sheets.

WORK EXPERIENCE

PT. ASURANSI KREDIT INDONESIA (ASKRINDO) KANWIL IV

Surabaya

Intern | May 2026–Present

- Consolidated inputs from **6 branches** into one Excel workbook for daily, weekly, and monthly operational checks.
- Built **6 Excel dashboards** across more than **15 sheets** for claims, outstanding items, workload, premiums, pipeline, and policy acceptance monitoring.
- Reduced input mismatches from **12 to 2** through a validated correction workflow.
- Prepared outstanding-claims reporting for **14 work units** and reconciled more than **5,000 policy numbers** against payment data.
- Documented data flows and workbook guidance for non-technical users; organized monitoring views by relationship manager, period, product, and branch.
- Built Excel-based monitoring dashboards and validated reconciliation workflows; used Obsidian as a structured knowledge base and Hermes Agent to search documentation and draft data checks for review against source workbooks.

SELECTED PROJECTS

Toy Store Sales and Profit Dashboard

Power BI, Power Query

Personal Project

- Built a star-schema model for sales, profit, location, category, and seasonal-trend analysis; identified a **28.6% profit margin** and Downtown's **56% contribution** to total profit.

Restaurant Menu and Order Performance Analysis

SQL

Personal Project

- Analyzed **12,097 order-detail rows**, **5,343 orders**, and **32 menu items** to identify busy hours and category performance.

Coffee Shop Sales Trend Dashboard

Excel, PivotTable, PivotChart

Personal Project

- Analyzed sales trends by time, product, and location using Slicer and Timeline; identified **08:00** as the busiest hour and Coffee as the top category.

CERTIFICATES

SAP S/4HANA with GBI 3.0 dataset

SAP University Alliances / ITS Information Systems | Apr–May 2022

Certificate of Participation.

Microsoft Excel Comprehensive Guide

Udemy | 2026

Certificate of Completion.

EDUCATION

INSTITUT TEKNOLOGI SEPULUH NOPEMBER (ITS)

Surabaya

Bachelor of Information Systems | 2020–2024 | GPA: 3.71

ACTIVITIES

HIMPUNAN MAHASISWA SISTEM INFORMASI ITS

Surabaya

External Affair Staff | Aug 2022–Aug 2023

- Developed a Google Sheets alumni database tracking **200+ alumni** and organized or participated in **6 online collaboration events** with more than **100 participants per event**.

LANGUAGES

Bahasa Indonesia (primary working language) | English (Working proficiency)